



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FIFTH SEMESTER – NOVEMBER 2011

BU 5505 - HUMAN RESOURCE MANAGEMENT

Date : 05-11-2011
Time : 1:00 - 4:00

Dept. No.

Max. : 100 Marks

SECTION - A

Answer ALL the questions:

(10x2 = 20 marks)

1. Mention the operative functions of Human Resource Management.
2. What is Human Resource Management?
3. Define Human Resource planning.
4. Write notes on job description.
5. What is probation?
6. What do you know about stress interview?
7. What is on-the-job training?
8. What is role playing?
9. Define “Grievance”.
10. What is performance appraisal?

SECTION – B

Answer any FIVE questions:

(5 x 8 = 40 marks)

11. Explain the qualities of Human Resource Manager.
12. What are the objectives of Human Resource Planning.
13. Explain the different types of test.
14. What are the guidelines for effective interviewing?
15. What are the essentials of a good training programme?
16. Explain the importance of training.
17. What are the objectives of discipline?
18. State the objectives of performance appraisals.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

19. Discuss the various function of Human Resource Management.
20. Explain in detail the various sources of recruitment.
21. Explain the different kinds of training. What are their merits and demerits?

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